

Omer Muneer Qazi

Customer Success Lead

Customer onboarding · Service workflows · Product feedback

omermuneer@gmail.com | +92 321 7300266 | omermuneer.com

Professional profile

Client-facing solutions practitioner with experience translating customer requirements into working platforms. EverestX work spans client onboarding, dashboards, account transitions, and hiring workflows; Nabidios experience combines business development with delivery and team management. Focuses on the handoffs between the customer promise, product experience, and operational follow-through.

Relevant experience

EverestX

Implemented application and onboarding journeys, talent invitations, interview outcomes, and lifecycle notifications. Worked through account transitions and client dashboards to connect hiring requirements with operational follow-through.

Nabidios

Combined client requirements, business development, and team management with delivery of WordPress, Shopify, and custom web solutions over more than nine years.

Career history

Chief Technology Officer | EverestX US | Dec 2025 – Present

Technology infrastructure, system architecture, databases, APIs, and AI/ML integration.

Solutions Engineer & Developer | Nello (Drink Nello) | Oct 2023 – Dec 2025

Shopify and Webflow platforms, subscription management, analytics infrastructure, and Klaviyo email marketing.

Senior Shopify Developer | Integriti Inc. | Feb 2023 – Nov 2023

Shopify development for North American clients, Shopify Plus solutions, team leadership, and SCRUM delivery.

Solutions Architect | Nabidios | Oct 2013 – Feb 2023

WordPress, Shopify, and custom web solutions; business development and team management.

CTO & Marketing Lead | Rebrand BM | Sep 2018 – Sep 2020

Technical strategy for enterprise clients, including Honda Atlas Cars; nationwide kiosks and digital showrooms.

Contact and languages

English · Urdu | [linkedin.com/in/omermuneer](https://www.linkedin.com/in/omermuneer) | github.com/omermuneer

<https://omermuneer.com/cv/customer-success-lead>